

## Practice snapshot

April to September 2026, September highlighted

### September 2026 at a glance

|                                                                        |                                                             |                                                                                             |                                                                                |
|------------------------------------------------------------------------|-------------------------------------------------------------|---------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| <b>Income</b><br><b>\$478K</b><br>▼ 5% vs August<br>by date of payment | <b>Collected so far</b><br><b>44.8%</b><br>still being paid | <b>Days in A/R</b><br><b>23.3</b><br>▲ 1.0 days vs Aug 31<br>at Sep 30                      | <b>Denial rate</b><br><b>9.5%</b><br>▲ 1.0 pts vs August<br>610 of 6,437 lines |
| <b>Billed</b><br><b>\$943K</b> so far<br>by date of service            | <b>Claims with no rejection</b><br><b>95.5%</b> so far      | <b>New patients</b><br><b>495</b> so far<br>September · 474 coded, about<br>21 more to come | <b>Patient visits</b><br><b>3,882</b><br>▲ 16% vs August                       |

### In brief

- Income in September was \$478K, down 5% from August.
- September's visits have brought in \$305K so far.
- Days in A/R were 23.3 at Sep 30 (up 1.0 days vs Aug 31).
- A/R over 180 days was \$80K, 11% of what is owed at Sep 30.
- The denial rate was 9.5% (610 of 6,437 lines), up 1.0 pts from August.
- 3,882 patient visits; 495 were new (September · 474 coded, about 21 more to come).
- So far, 95.5% of claims were sent with no rejection (provisional, not yet tied to eCW's own clean claim report).
- New patients waited a median of 14 days for a first visit, flat on August.

### The six months

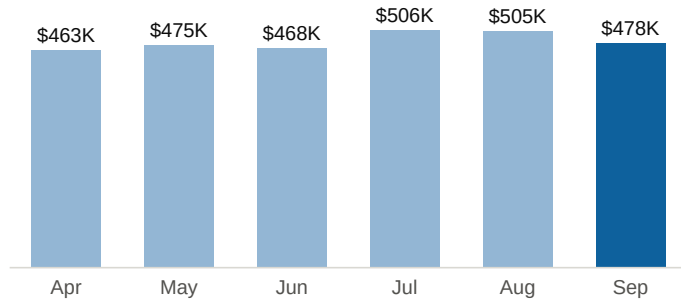
|                                    | Apr    | May    | Jun           | Jul           | Aug           | Sep                  |
|------------------------------------|--------|--------|---------------|---------------|---------------|----------------------|
| Income                             | \$463K | \$475K | \$468K        | \$506K        | \$505K        | <b>\$478K</b>        |
| Collected for the month's visits   | \$486K | \$437K | <b>\$513K</b> | <b>\$538K</b> | <b>\$451K</b> | <b>\$305K so far</b> |
| Collection rate (yellow: expected) | 91.4%  | 91.0%  | <b>90.9%</b>  | <b>89.5%</b>  | <b>90.4%</b>  | <b>44.8% so far</b>  |
| Billed                             | \$929K | \$838K | \$978K        | \$1.0M        | \$866K        | <b>\$943K</b>        |
| Days in A/R, month-end             | 23.9   | 22.4   | 23.4          | 23.8          | 22.3          | <b>23.3</b>          |
| Denial rate                        | 6.3%   | 6.5%   | 6.3%          | 8.7%          | 8.5%          | <b>9.5%</b>          |
| Patient visits                     | 3,595  | 3,257  | 3,779         | 4,071         | 3,351         | <b>3,882</b>         |
| New patients                       | 431    | 383    | 471           | 532           | 443           | <b>495</b>           |
| No-shows                           | 217    | 165    | 237           | 222           | 209           | <b>229</b>           |
| Cancelled                          | 634    | 560    | 676           | 764           | 540           | <b>671</b>           |
| Claims with no rejection           | 94.5%  | 94.9%  | 95.5%         | 95.2%         | 95.3%         | <b>95.5%</b>         |
| Median days to a new-patient visit | 14     | 21     | 14            | 7             | 14            | <b>14</b>            |

# Money

April to September 2026, September highlighted

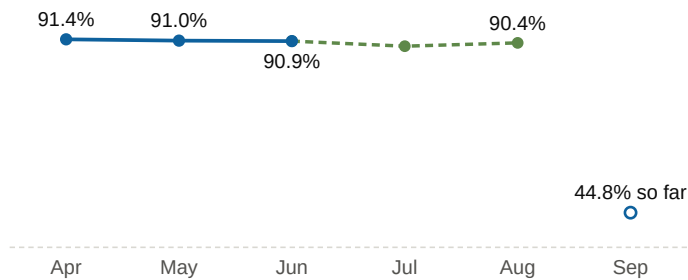
## Income

By date of payment



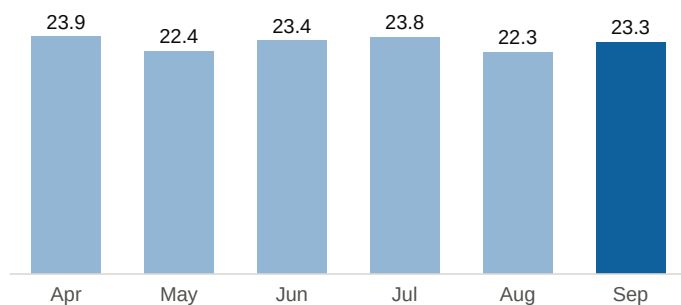
## Collection rate

By month of service; dashed: the estimate once paid



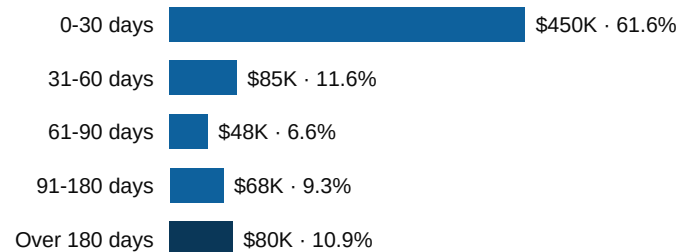
## Days in A/R

At each month-end



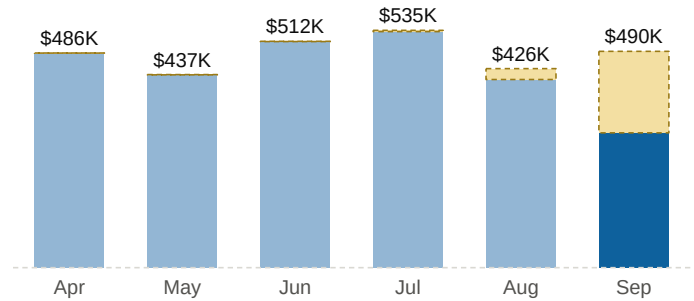
## A/R by age, Sep 30: \$728K

By claim age; ages add to \$731K, claim by claim: \$2,914 more than eCW's total



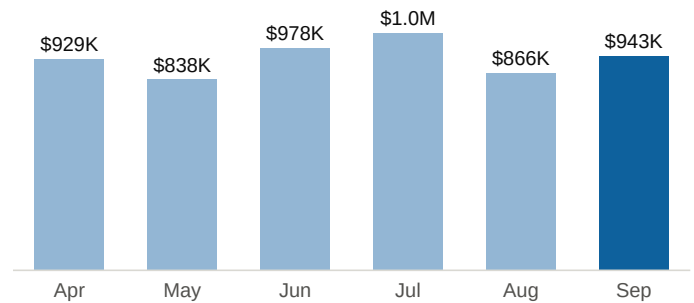
## Collected for each month's visits

By month of service; yellow: still coming (estimate)



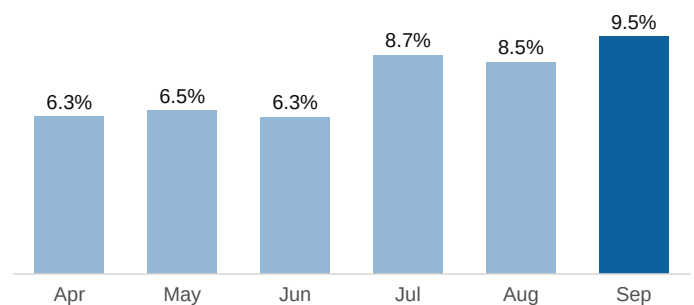
## Billed

By date of service



## Denial rate

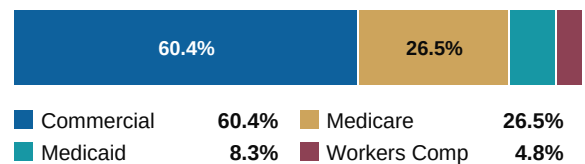
By the insurer's answer date



## Who we billed in September

Share of billed, by insurer type

**\$943K** billed

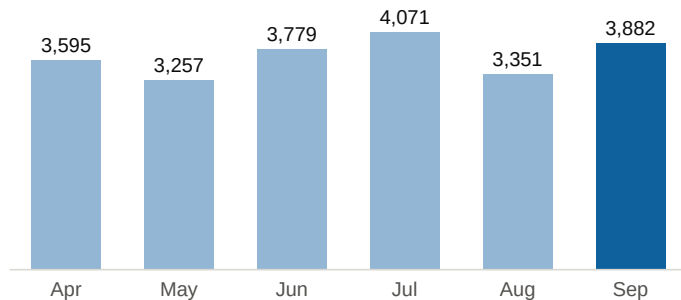


# Patients, claims and the schedule

April to September 2026, September highlighted

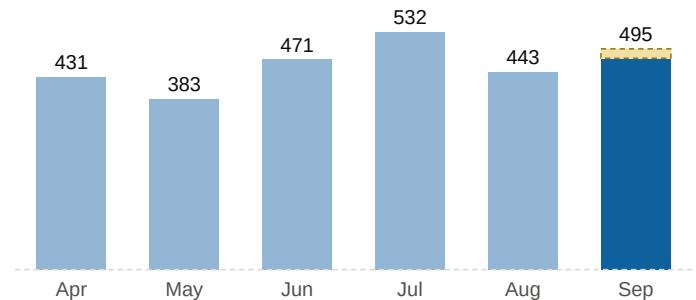
## Patient visits

Completed visits, by appointment date



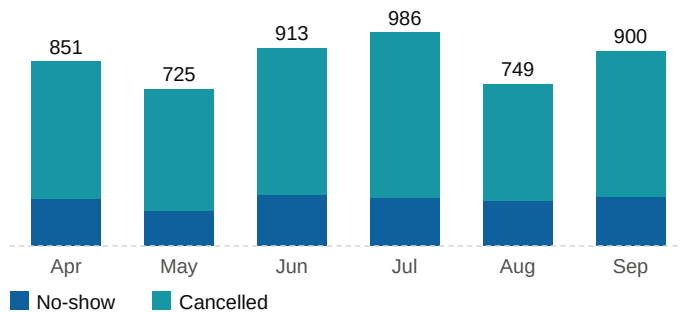
## New patients

By date of service; yellow: not coded yet (estimate)



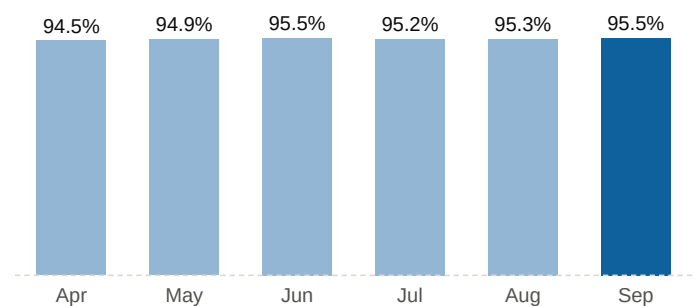
## Missed visits, by why missed

Booked, not checked in, rescheduled left out; by appointment date



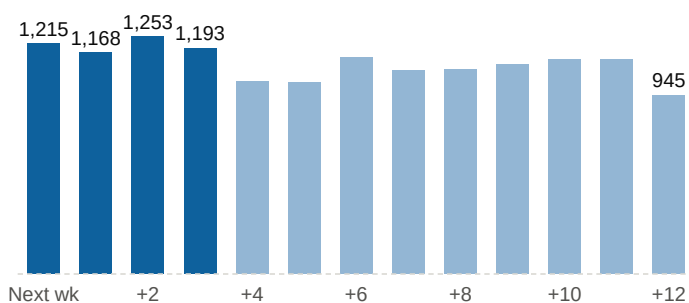
## Claims with no rejection

Provisional; by month sent, newest months so far



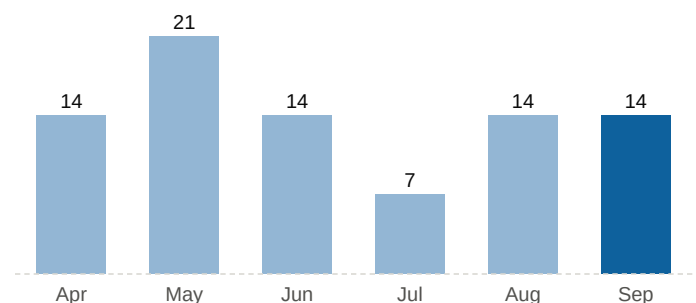
## Booked ahead: 4,829 visits in the next 4 weeks

Appointments on the books for the next 13 weeks, as of Oct 6



## Wait for a new-patient visit

Median days from booking to the first visit, by month booked



## How to read this report

The dark column is the period in focus; yellow dashed boxes and dashed lines are estimates of what is still coming. Every number matches the Brief in Practice KPIs.